



Infection Prevention & Control Q&A

Question & Answer

1. What is the focus of the Infection Prevention & Control goal?

Our Infection Prevention & Control goal is to reduce the risk of site-acquired infections and their impact across the continuum of care/service throughout the BC Cancer Agency. The goal covers a variety of topics, including infection rate monitoring, infection control guidelines, hand hygiene, and maintenance of our equipment and environment.

2. What Required Organizational Practices are covered in the Infection Prevention & Control goal?

There are five Required Organizational Practices (ROPs) within this goal. They call for BCCA to:

- Adhere to international, federal and provincial or territorial infection control guidelines.
- Deliver education and training for staff, service providers, and volunteers on hand hygiene.
- Evaluate compliance with accepted hand hygiene practices.
- Monitor processes for reprocessing equipment and make improvements as appropriate.
- Track infection rates, analyze the information to identify clusters, outbreaks, and trends and share this information throughout the organization.

3. How do we comply with its ROPs?

Details of the practices we have in place to address the ROPs featured in the Infection Prevention & Control Fact Sheet are located in the Accreditation file on the H:Drive. It contains an outline of the procedures we have in place for reducing the risk and impact of site-acquired infections throughout the Agency.

4. How will the Infection Prevention & Control ROPs be evaluated?

Surveyors will use the traditional methods to assess compliance with standards, including team interviews, patient interviews, staff interviews, documentation review, tours, and review of indicator data. Surveyors will also follow a test for compliance that has been outlined for each ROP.



POPULATION
ONCOLOGY



WORK LIFE/
WORKFORCE



CULTURE
OF SAFETY



INFECTION
PREVENTION
& CONTROL



MEDICATION
MANAGEMENT



COMMUNICATION

5. Who needs to be aware of the Infection Prevention & Control ROPs?

Surveyors will meet with teams, individual physicians and staff, students and volunteers, so everyone should be aware of our six Quality and Safety goals and their associated ROPs.

If you are asked a question on an unfamiliar topic, please refer the surveyor to the appropriate department or individual, or to your manager.

6. What type of questions will surveyors ask about our Infection Prevention & Control goal?

A sampling of the Infection Prevention & Control questions that a surveyor may ask, include:

- Do you know who the infection control practitioners are?
- Do you get regular information about infection control issues?
- Do you know how to find the infection control manual?
- Do you know how to contact the on-call infection control staff after hours?
- Are there enough sinks in your work area?
- Are the alcohol rub containers full when you need them?
- Do you know where to phone if the alcohol rub containers need to be filled?
- Do you know what signage to use if a patient requires isolation?

7. What are the other Accreditation goals?

In addition to Infection Prevention & Control, our Accreditation program focused on:

- **POPULATION ONCOLOGY** – Deliver a population-based cancer control program across the continuum of care, from prevention to end-of-life care
- **Work Life/Workforce** – Create a work life and physical environment that supports the safe delivery of care and service
- **Culture of Safety** – Create a culture of safety throughout the BC Cancer Agency
- **Medication Management** – Ensure the safe use of high-risk medications
- **Communication** – Improve the effectiveness and coordination of communication among care/service providers and recipients across the continuum

8. When will we find out more about the other goals?

So far, we have provided detailed information on the Population Oncology, Work Life/Workforce and Culture of Safety goals. Between now and June, we will provide information and training materials on the remaining two Quality & Safety goals.

9. Where can I get more information?

To find out more about Accreditation and our Infection Prevention & Control goal, please speak with your manager or visit the Accreditation folder on folder on H:\EVERYONE\Accreditation 2009, or email accreditation@bccancer.bc.ca.

About Accreditation 2009

From May 31-June 4, 2009, the BC Cancer Agency will host Accreditation Canada surveyors at each of our care and research centres. By participating in the Accreditation program, we are able to showcase our population-based cancer control program and demonstrate our commitment to continuous quality improvement, patient safety, improved efficiency and accountability.

Learn more at H:\EVERYONE\Accreditation 2009 or email questions to accreditation@bccancer.bc.ca