



**BC Cancer Agency**

CARE & RESEARCH

An agency of the Provincial Health Services Authority

VANCOUVER ISLAND

## **WHOM TO CALL: AT THE VANCOUVER ISLAND CENTRE**

**8:30 am and 4:30 pm, Monday to Friday**

For out-of-town patients, our toll-free number is 1-800-670-3322

**For All Doctor or Chemotherapy Treatment Appointment  
Information or Changes call:**

**519-5707** An appointment is necessary to see a Physician or Nurse.

**During your Radiation Therapy Treatments call:**

519-5656 if you are experiencing side effects or for questions about  
your Radiation Therapy Appointments

**To talk to a Nurse about Chemotherapy Treatments, Side Effects or  
Other Cancer Related Problems call:**

**519-5596**

Do not call the centre for test results. Test results ordered by your physician will be  
discussed with you at your next appointment.

**For all other General Medical Problems, Please Call Your Family  
Doctor or the B.C. Nurse Line:**

**1-866-215-4700**

**For Deaf and Hearing-impaired call:**

**1-866-889-4700**

**For Chemotherapy Prescription Refills or Drug Therapy Information  
call:**

**519-5510**

**For Counselling or Nutrition Services call:**

**519-5525**

**For Library Services call:**

**519-5517**

**If all our lines are busy, you may be connected to voice mail:**

Please leave a message stating your name, your clinic number and a brief description of  
your reason for calling, and we will return your call as soon as possible.

**For URGENT MEDICAL CONCERNS AFTER 5:00 pm and on weekends:**

Please call the Royal Jubilee Hospital at 370-8000 and ask for the Medical or Radiation  
Oncologist on-call.

**EMERGENCY HELP: In an Emergency, call 911**