



VANCOUVER ISLAND CENTRE DIRECTORY

For our main reception, call 250-519-5500 or our **toll free number** 1-800-670-3322
www.bccancer.bc.ca

The best time to call the Centre is 8:30 am - 4:30 pm, Monday to Friday, except holidays. If all our lines are busy, you may be connected to voice mail. Please leave a message stating your name, your clinic number and a brief description of your reason for calling, and we will return your call as soon as possible.

MEDICAL CONCERNS

- To talk with a **Nurse** about Chemotherapy treatment, side effects or other cancer related problems call **250-519-5596**.
- For questions about your **Radiation Therapy appointments** or to talk to a **Nurse** about radiation treatment side effects call **250-519-5656**.
- For all **Doctor** or **Chemotherapy appointment** information or changes call **250-519-5707**.
- For **Chemotherapy prescription refills of your cancer treatment medications** or to speak to a pharmacist for information on your drug therapy information call **250-519-5510**. Pharmacy hours are Monday to Friday 9 am – 5 pm, closed for lunch from 12:30 – 1:30 pm.
- For all general medical problems, please call your family doctor.
- BC residents can also **call 811** for general health information and advice from a nurse, pharmacist, or dietician.
- An appointment is necessary to see a Physician or Nurse, and sometimes to see a pharmacist.
- Please do not call the Centre for test results. Tests ordered by your physician will be discussed with you at your next appointment.
- For **URGENT** medical concerns **after 5:00 pm weekdays and all WEEKEND**, call the Royal Jubilee Hospital at **250-370-8000** and ask for the Radiation or Medical Oncologist on call.

PATIENT SUPPORT SERVICES

Library	250-519-5517
Nutrition	250-519-5525
Patient & Family Counselling	250-519-5525
Health Information Services (Health Records)	250-519-5589
Canadian Cancer Society Information	1-888-939-3333