

Here's who you can give feedback to if you want to improve...

## 1. YOUR ENGAGEMENT EXPERIENCE

- ◆ Health professional leading the engagement (Initiative Lead)
- ◆ Provincial Lead of Patient and Family Engagement, Patient Experience Program

## 2. YOUR CARE EXPERIENCE

- ◆ Health professional caring for you
- ◆ Manager at the cancer centre where you received care

## 3. CARE QUALITY

- ◆ Provincial Health Services Authority Patient Care Quality Office at 1-888-875-3256 or [pcqo@phsa.ca](mailto:pcqo@phsa.ca)
- ◆ BC Cancer executive leadership, letter c/o Patient Experience Program

You can also complete a comment card at the cancer centre. The Patient Experience Council in the centre may review your feedback and identify actions to improve your care.

