PATIENT PARKING PASS*

Fraser Health owns and manages the parking facility via Impark. **Special rate Parking Passes are available for patients of the BC Cancer Agency Fraser Valley Centre.** They are valid only for the period issued and non-refundable. The pass is applicable for parking on the Surrey Memorial Hospital site (except stalls marked for SMH Emergency Department) and does not guarantee a spot.

Enquiries: BCCA 604-930-4022

Where to get it: BCCA - Fraser Valley Centre
- Chemotherapy Reception (Main level)
- Radiation Therapy Reception (1st level)
Between 8:30am – 4:30pm Monday-Friday.

Who can get it? : Patients of the BCCA - Fraser Valley Centre.

What ID is required? : BC Cancer Agency Patient Appointment Card and a Validation Code provided at the time of purchase.

How much do they cost?

No. of weeks	Number of consecutive calendar days	Cost*
4 weeks	28	$40
5 weeks	35	$50
6 weeks	42	$60
7 weeks	49	$70

How to pay?

Payments are made at the parking meters on site closest to FVC clinic using a Validation Code. This code is for one-time use only so please keep it safe. Please refer to the "How to Process your BCCA Parking Pass at the meter?"

Your Parking Pass is not valid without a proof of payment (meter receipt), and both must be displayed clearly when parked at this site; the meter payment receipt is not replaceable. Meter receipt is valid from the day of purchase.

Regular parking rates for the SMH lot are $4.50 for the first hour, $3.75 every subsequent hour/portion thereof, day rate $11.75 (6am-9pm), evening rate $5.50 (9pm-6am), 24-hour rate $17.25.

Please complete this form to speed up preparation for your parking pass and bring it with you to the Fraser Valley Centre Monday to Friday between 8:30 am-4:30 pm:

- Chemotherapy Reception (Main level)
- Radiation Therapy Reception (1st level)

1. **BCCA Patient ID number: _____**

2. **Patient Name:_____**

3. **Indicate start date for the pass: _____**

4. **Select parking pass duration:**

Select	No. of weeks *	Cost
	4 weeks (28 days)	$40
	5 weeks (35 days)	$50
	6 weeks (42 days)	$60
	7 weeks (49 days)	$70

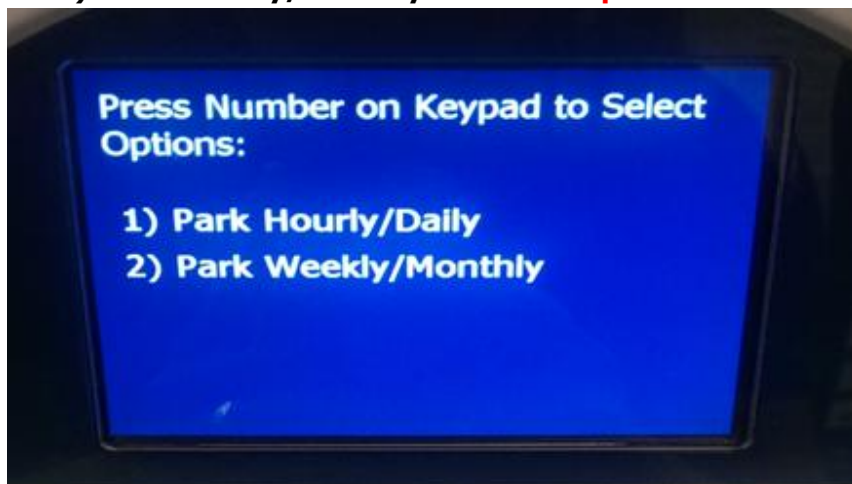** Updated: June 25 2014 – Prices are subject to change without prior notice*

How to Process your BCCA Parking Pass at the meter?

Parking is available at any parking stall on the Surrey Memorial campus. (except stalls marked for SMH Emergency Department) However, coupons are ONLY accepted at the two (2) meters in front of the Cafeteria Entrance and the one (1) meter at the BC Cancer Agency FVC main entrance on the East side (entrance from 138th Street).
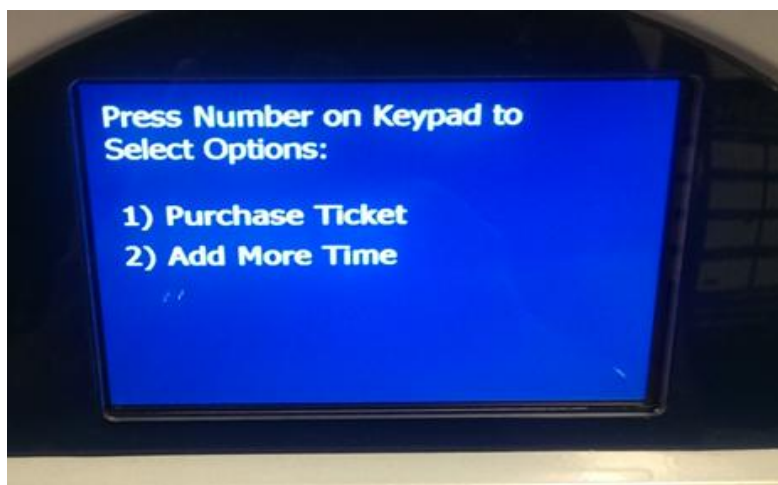
One the day you want your parking pass to begin proceed to the meters and touch screen to activate. Validation starts the day of payment.
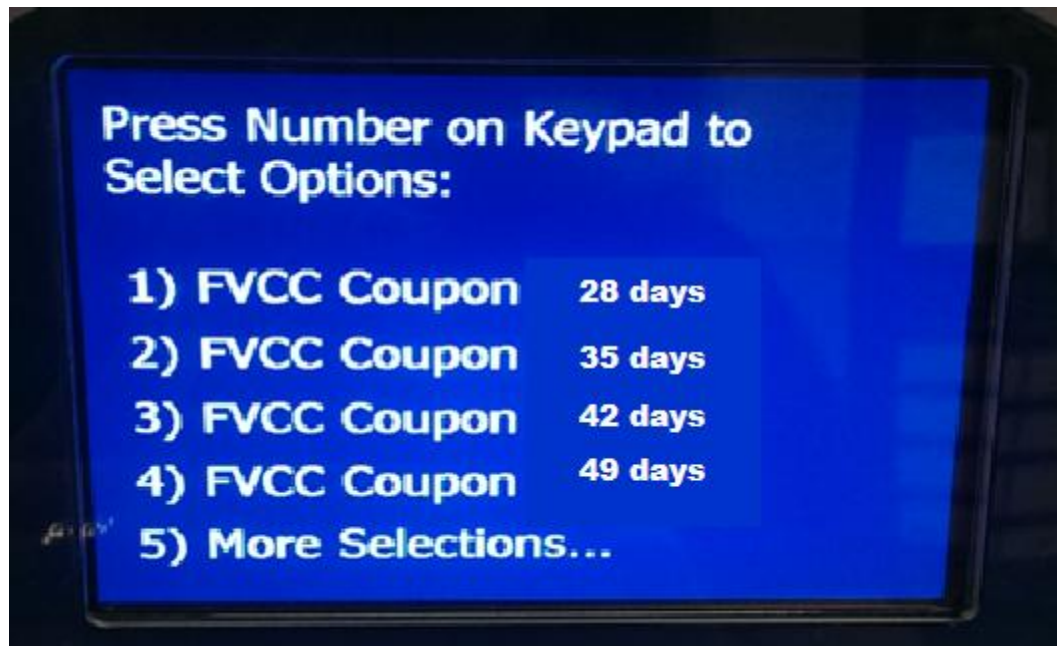
METER INSTRUCTIONS
- ❖ The screen will display the following options:
  - 1) Park Hourly/Daily
  - **2) Park Weekly/Monthly ← Select Option #2**

- ❖ Next, the screen will display the following options:
  - **1) Purchase Ticket ← Select Option #1**
  - 2) Add Time

❖ The FVCC rates will appear on the next display: **Select your desired Option**
  - 1) FVCC Coupon 28 Days
  - 2) FVCC Coupon 35 Days
  - 3) FVCC Coupon 42 Days
  - 4) FVCC Coupon 49 Days
  - 5) More Selections…..

❖ Next, the screen will prompt you to "**Enter your Coupon Number**". Carefully enter your Coupon Number and press "OK" to continue. Each coupon number can only be **used once**.

❖ The last screen is the payment screen. Please insert credit card or exact change. Please note the meter *does not make change or accept bills, does not accept debit cards.*

TO VALIDATE PARKING

❖ You MUST display the BCCA issued parking pass **along with** the meter ticket face up on the dash of your vehicle until which time the pass expires.
❖ Keep your payment receipt for the duration of the parking pass as they cannot be replaced

FVC passes are non-refundable. Lost passes are subject to a replacement fee.

SMH (Impark Lot 1510) General Information
- Meter Out of Order: 1.866.277.5501
- Violation Disputes: 1.800.315.7275
- On-Site Assistance: 778.938.6254
  (M-F: 8:00am-4:00pm)