

## Victoria Directory

For our main reception, call **250.519.5500** or toll free **1.800.670.3322**

Additional information can be found at: [www.bccancer.bc.ca](http://www.bccancer.bc.ca)

**Please call the Centre between 9:00 am and 4:00 pm, Monday to Friday, except for holidays.**

If our line is busy, you will be connected to voice mail. Please leave a message stating your name, your BCCA ID #, and a brief description of your reason for calling, and we will return your call as soon as possible.

### Medical Concerns

Concern	Number
BC Residents for general health information and advice from a nurse, pharmacist or dietician	811
Telephone Nurse Line: To talk to a nurse about treatment, side effects or other cancer related problems	250.519.5596
Chemotherapy prescription refills or to speak to a pharmacist for information on your drug therapy	250.519.5510
All other medical problems	Call your family doctor

For **URGENT** medical concerns **after 5:00 pm weekdays and all WEEKEND**, call the Royal Jubilee Hospital at **250.370.8000** and ask for the Radiation Oncologist or Medical Oncologist on call.

### Appointments

In order to address your concerns effectively, including to receive test results, an appointment is required to see a physician or nurse. Please contact the following numbers for appointment information or changes.

Type of Appointment	Number
All doctors	250.519.5707
Chemotherapy	250.519.5647
Radiation therapy	250.519.5656

### Support Services

Service	Number
Information and Resource Volunteer	250.519.5413
Library	250.519.5517
Nutrition	250.519.5525
Patient and Family Counseling	250.519.5525
Health Information Management (Health Records)	250.519.5589
Canadian Cancer Society Information	1.888.939.3333

### Administration – contact:

Call: **250.519.5501** or **250.519.5502**

Mail: BC Cancer – Victoria, Administration Office, 2410 Lee Avenue, Victoria, BC V8R 6V5