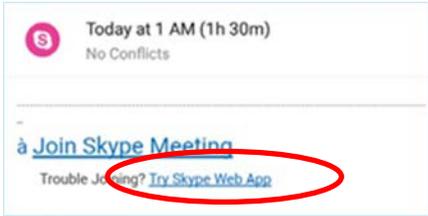
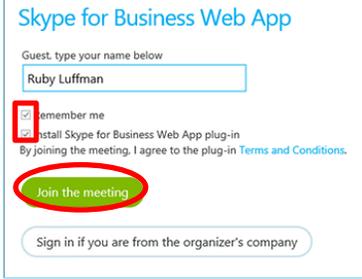
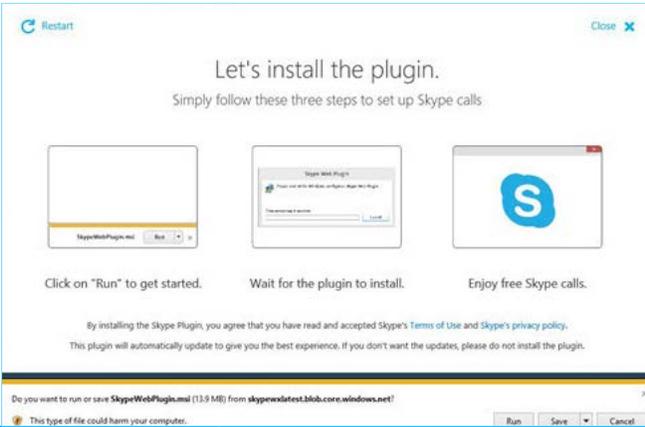
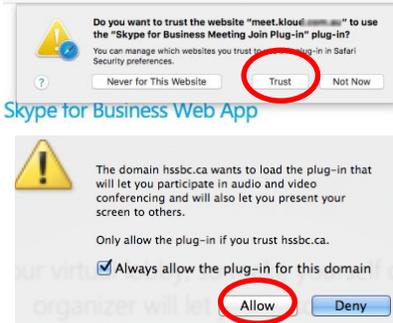


Mac Device Quick Tips Getting Started with Virtual Health Visits

If you choose to use your Mac desktop or laptop such as Macbook or iMac, the following instructions will help you to get started with your first virtual health visit via Skype for Business.

Instruction	Expected Computer Screen
<p>Join the Meeting:</p> <ol style="list-style-type: none"> 1. Open email invitation 2. Click Try Skype Web App 	
<p>Type your name when you see “Guest”. The name you add will be visible to your provider</p> <ol style="list-style-type: none"> 3. Check remember me and 4. Check Install Skype for Business Web App plug-in 5. Click Join the meeting <p>*Plug-in is a software component that adds a specific feature to enable a connection to Skype for Business</p>	

Instruction	Expected Computer Screen
<p>6. Follow the prompts to install Skype for Business plugin</p> <ul style="list-style-type: none"> Run Wait for the plugin to install You may need to click Join Skype Meeting again <p>*A plugin is a software component that adds a specific feature to enable connection to Skype for Business.</p>	
<p>7. Trust the website</p> <p>8. Click Allow to trust this domain</p>	
<p>9. Wait in the virtual lobby</p> <p>The provider sees when someone is waiting and will open the meeting for you.</p>	

Instruction	Expected Computer Screen
<p>10. Ensure the microphone and camera are not muted by making sure they do not have a line through them.</p> <p>11. Check if participants can see/hear one another.</p> <p>12. Click  to exit the meeting once complete</p>	 <p>The image shows a Zoom meeting control bar with four icons: a camera icon, a microphone icon, a three-dot menu icon, and a red hang-up phone icon. Below the icons is a small icon of an earpiece with the text 'Earpiece'.</p>