

## Community Resources North Island

**Wheels for Wellness** offers transportation to a non-emergency out of town medical appointment for points between Campbell River and Victoria. Travel must exceed 60 km (one way) from your point of departure. If you live in Tahsis, Zeballos, or any other off main road community, you will be given a designated pickup and drop-off spot. On Monday to Thursday the last van is at 3:00 pm. On Fridays the last van is at 2:30 pm. Donations are appreciated. Call 250 338 0196.  
[www.wheelsforwellness.com](http://www.wheelsforwellness.com)

**Freemasons Cancer Car** provides free rides and serves communities on Vancouver Island (Nanaimo, Duncan, Port Alberni, Campbell River and Courtenay). It operates in partnership with the Canadian Cancer Society. Call toll-free 1 800 299 0188.

**Tofino Express Bus** is a bus service to and from Tofino, Ucluelet, Port Alberni, Nanaimo and Victoria. The cost from Ucluelet to Port Alberni is \$26.00. Then you would arrange a ride with the Freemason Cancer Car to Victoria. Call 1 866 986 3466 or 250 725 2871. to reserve your ticket by phone.  
<https://tofinobus.ca/>

## Community Resources South Island

**Cancer Drive Line** provides free rides to cancer appointments when there are no other suitable options. Rides are not guaranteed, they are based on driver availability. Book when you get your appointment date/time. Rides are available 8am-5 pm Monday – Friday (except statutory holidays). Call 778 265 0906.  
<https://www.cancerdriveline.ca/>

**Community Programs** that have a “Better at Home program” may provide seniors with transportation to local medical appointments. Programs may ask for a fee for service. Search the website directory for programs in Victoria.  
[betterathome.ca](http://betterathome.ca)

**Medi-Van Non-emergency** patient transportation for people with mobility issues. Departure originating from South Island communities. Contact 250 389 0948 or 1 855 389 0948.

**Wilson’s Transportation** provides BC Ferries Connector shuttle service between Victoria and Vancouver. Call 1 888 788 8840.  
[bcfconnector.com](http://bcfconnector.com)

## Community Resources

**Angel Flight** provides free flights to cancer patients who need to travel from Vancouver Island communities to Victoria for cancer treatment or tests. Call 778 677 8920.  
[angelflight.ca](http://angelflight.ca)

**BC Ferries** offers ferry service to Vancouver Island. Book reservations in advance and give yourself extra time, prior to ferry departure. If you use a wheelchair or walking aid, tell the ticket agent when you arrive at the terminal. If you drive onboard, use your vehicle’s hazard lights, you will be directed to a location that is as close to the elevator as possible. For more information call toll-free 1 888 223 3779. NOTE: BC Ferries is a partner with the Travel Assistance Program (TAP). Look under Financial Assistance for details.  
<https://www.bcferrries.com/>

**HandiDART:** Accessible, door-to-door shared transit service for people with disabilities. Customers must first register. It takes 2-4 weeks to approve. Once you have registered you can book a trip online. Requires a definite pick up time and needs to be booked 2 weeks in advance of each appointment. HandyPASS & Taxi Save Vouchers are available to registered users. Register online or call 250 727 7811.  
[bctransit.com](http://bctransit.com)

**Hope Air** arranges free flights for those who need to travel for medical reasons and are in financial need. There is also an option to apply for free accommodation. Call 1 877 346 4673.  
<https://hopeair.ca>

## Parking

Parking is available at BC Cancer – Victoria. Please arrive 15-20 minutes prior to appointment to find parking. Metered pay parking is available for \$1.50 an hour.

There is time-limited street parking (60-120 minutes) in the surrounding area.



## Financial Assistance

**Canadian Cancer Society, Travel Treatment Fund** offers financial assistance that may help with travel costs for some patients with low income. Check to see if this program is right for you. Call toll-free 1 888 939 3333. [www.cancer.ca](http://www.cancer.ca)

**First Nations Health Authority** offers B.C. Residents with status B.C. medical insurance and medical transportation to attend cancer appointments. To learn more call toll-free 1 800 317 7878. <https://www.fnha.ca/>

**Ministry of Social Development and Poverty Reduction** may offer funding for medical transportation if you are getting Income Assistance or Persons with Disability (PWD) benefits. Call toll-free 1 866 866 0800.

**Travel Assistance Program (TAP)** can assist with some transportation costs (i.e. ferry) if cancer treatment or tests are not available in your own community. Ask your doctor/clinic for a TAP form. To learn more call toll-free 1 800 663 7100. <https://www2.gov.bc.ca/gov/content/health/accessing-health-care/tap-bc/travel-assistance-program-tap-bc>

**Veterans Affairs Independence Program** may provide funding to assist veterans with transportation to medical appointments. Call toll-free 1 866 522 2122. [veterans.gc.ca](http://veterans.gc.ca)

## Cancer Lodge



**The Vancouver Island Cancer Lodge** is located across from Royal Jubilee Hospital and within walking distance to BC Cancer.

Limited paid parking is available on site and reservations are recommended. The Lodge is open Monday to Friday. It is closed on weekends and statutory holidays.

Lodge shuttle van provides complimentary transportation to and from BC Cancer. The Lodge offers shared rooms, meals, lounge, patio, activities room with computer, games and exercise equipment, library, on-site laundry and pay phone.

There is an on-site wig bank and Look Good Feel Better program.

Reservations: 250 592 2662  
Fax: 250 592 7616

2202 Richmond Road, Victoria, B.C. V8R 4R5

## Alternate Accommodation

The BC Government website has a “Medical Travel Accommodations Listings” webpage. Enter your arrival and departure dates and location (Victoria). [csa.pss.gov.bc.ca/medicaltravel/](http://csa.pss.gov.bc.ca/medicaltravel/)

When calling accommodations ask for the “medical rate”.

### Options:

Many hotels have a medical accommodation rate, please ask the hotels directly.

## Contact Information

### BC Cancer – Victoria

2410 Lee Avenue  
Victoria, BC V8R 6V5

- Main Reception  
Call 250 519 5500  
Toll-free (within B.C.) 1 800 670 3322
- Patient & Family Counselling:  
250 519 5525



Provincial Health Services Authority

# Travelling to Victoria for Cancer Treatment



Patient & Family Counselling  
250 519 5500 or 1 800 670 3322