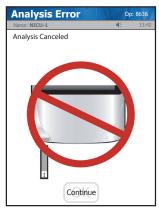


Glucose Monitoring System Troubleshooting Guide

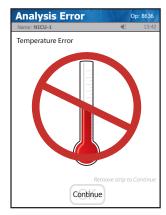


1 Change battery or place meter into charging/docking station.



2 The test has been cancelled, repeat the test with a new test strip. Leave the test strip in place until the result is displayed on

the screen.



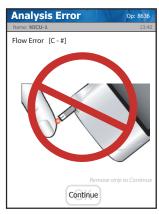
3 Meter will only work in a temperature range of 59-104°F (15-40°C).



4 Insert new strip and repeat test. If the error code persists, perform the test using an alternate strip vial or alternate method.



Occurs after test strip insertion or during analysis. Insert another strip and repeat the test. If the error code persists, perform the test using an alternate strip vial or alternate method.



6 Either insufficient sample or the sample was applied incorrectly. Repeat test with a new strip. If the error code persists, perform the test using an alternate method.



7 Server refuses to allow dialog with meter or connection to server was broken. Check network settings, network status, or contact your administrator for assistance.



8 Meter was removed before data transfer was complete. Redock the meter.



Nova Biomedical Canada Ltd., 17 - 2900 Argentia Road, Mississauga, ON L5N 7X9 Canada Tel: 1-800-263-5999 • www.novabiomedical.com