

Partners in Care: Your Rights. Our Promise.

Patients and family members have the right to:

- Receive safe and appropriate care
- Be involved in decisions about your care
- Ask questions about your health and care
- Ask for a second opinion
- Privacy
- Be supported in your spiritual and cultural practices
- See your health information
- Bring a friend or family member to your appointments
- Refuse treatment

We promise to:

- Provide excellent, safe care
- Give you clear and complete information
- Answer all of your questions clearly
- Help you make health decisions that are right for you
- Keep your health information private
- Provide an interpreter when possible

All patients, families and staff have the right to be treated with respect, dignity and compassion.

Please let us know if you see or hear something at BC Cancer that concerns you. Your comments and questions will not affect your care.

