Creating an account on the Learning Hub

To register for online courses you need to have an account on the Provincial Health Services Authority (PHSA)’s Learning Hub.

If you already have a Learning Hub account, log-in with your username and password.

Minimum System Requirements

Recommended Web Browser: Google Chrome

Windows users: Internet Explorer 7, Firefox 5, Google Chrome - Note: Windows 8 OS has two versions of IE; only IE10 in their classic mode which does support Flash will allow for eLearning courses to operate correctly.

Mac users: Firefox 5, Safari 3, Google Chrome - eLearning courses: Flash Player 7; Mac users require Silverlight for MediaSite content

NOTE: Learning Hub does not currently support mobile devices.

Learning Hub Account Types

Please create one of the following accounts:

A. Employee account
   - You must have a PHSA employee ID number to create this account

B. Affiliate account
   - Employees who do not have their employee ID established yet may create this account first and upgrade later
   - PHSA Volunteers, students, researchers, clinicians
   - Health care workers from other BC Health Authorities

Create an Account

Go to: https://learninghub.phsa.ca/Profile/Account/Register

• Read the agreement, scroll to the bottom and click I Agree

• Complete the account information click Complete Registration

NOTE: If you have received your employee number, enter in the provided space – NOTE: If you have not received your employee number, leave it blank and update your account information at a later time.

If your agency is not listed, please select PHSA Corporate

• After registration, activate your Learning Hub Account by checking your registered email and click on the emailed link

Log in to Your Account

You can now log in to the Learning Hub account and register for online courses using this link https://learninghub.phsa.ca