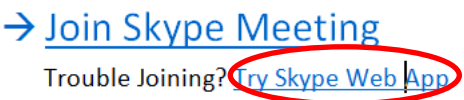
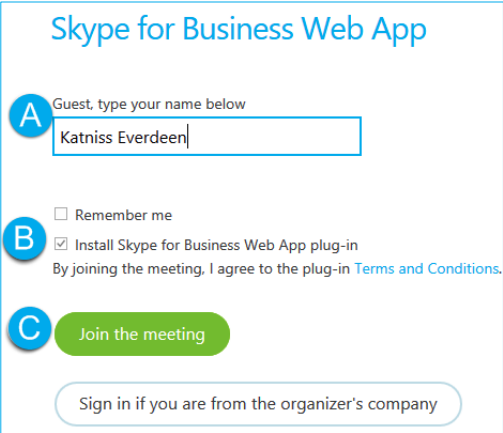
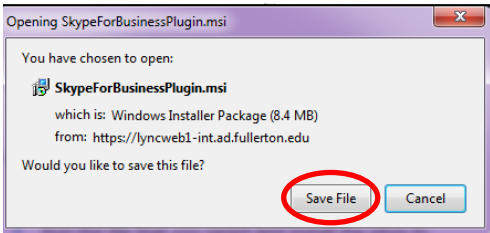
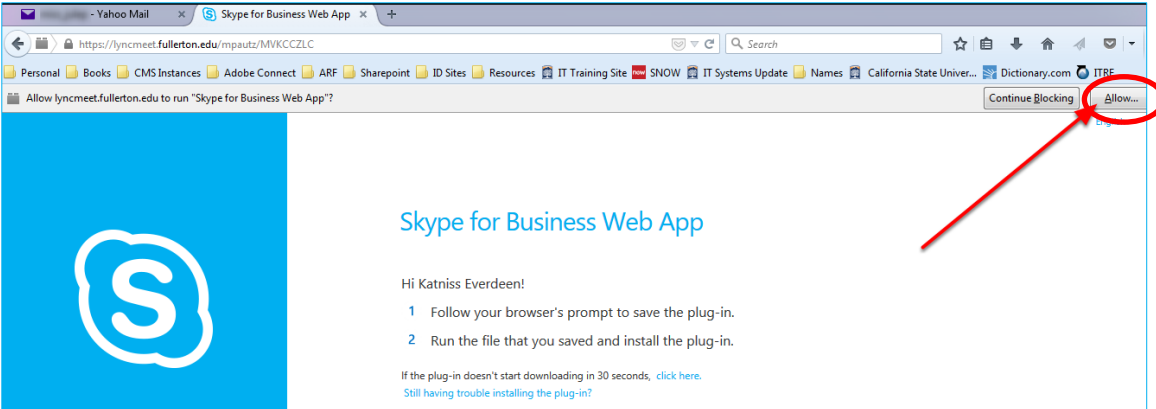
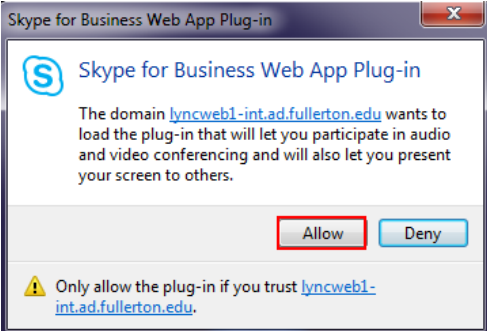
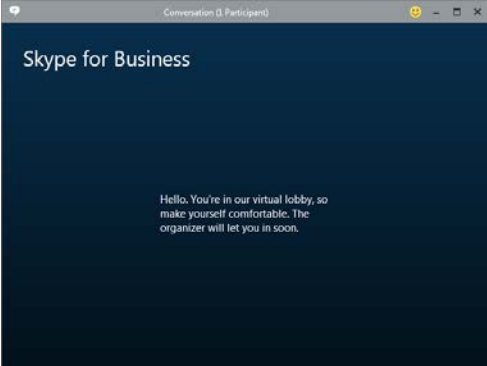


## Windows Device Quick Tips Getting Started with Virtual Health Visits


If you choose to use your windows device such as PC, laptop, windows phone or tablet, the following instructions will help you to get started with your first virtual health visit via Skype for Business. The minimum system requirements are windows 7 with Internet Explorer 11 or Chrome 18.

| Instruction   | Expected Computer Screen   |
|---|--|
| <ol style="list-style-type: none"> <li>1. Open the e-mail invitation</li> <li>2. Click <a href="#">Try Skype Web App</a></li> </ol>   |    |
| <ol style="list-style-type: none"> <li>3. Type your name in the <b>Guest</b> field<br/>If the <b>Install Skype for Business Web App plug-in</b> is not ticked, tick it now</li> <li>4. Click <a href="#">Join the meeting</a></li> </ol> <p>Follow the prompts on your computer</p> |   |
| <ol style="list-style-type: none"> <li>5. Download and run the installation wizard</li> </ol> <p><b>**The steps will vary depending on the browser you use.</b></p>   |  |

Depending on your browser you may need to click **Allow...**

| Instruction   | Expected Computer Screen   |
|---|--|
|   |    |
| <p>6. Click <b>Allow</b> to allow the <b>Skype for Business Web App Plug-in</b> to work with your microphone, speakers, webcam, and headset (if applicable)</p> |   |
| <p>7. <b>Wait</b> in the virtual lobby<br/>The provider sees when someone is waiting and will open the meeting for you.</p>                                     |  |

## Instruction

8. Once admitted you will be able to hear and see the provider
9. Click  to exit the meeting once complete

## Expected Computer Screen

