

Treatment Appointment Scheduling

Patient Handout

Knowing how your treatment appointments are scheduled is important and can help you feel prepared. This handout explains how appointments are scheduled, how you will be notified about your appointments and why schedules may be adjusted.

How are my appointments scheduled?

Every patient has a unique treatment plan. Your care team will carefully review your treatment plan and schedule appointments using established clinical guidelines.

Systemic Therapy: Your treatment may start on any day of the week (often Monday – Friday) and may not be on the same day of the week every cycle.

Radiation Therapy: Your treatment may start on any day of the week (Monday – Friday) and may be at a different time each day. If you miss an appointment it will be added on at the end of your treatment course. This ensures you receive the correct number of treatments prescribed by your radiation oncologist.

Who will tell me about my treatment appointments?

A member of the booking team will call you with a treatment appointment.

What if I can't make my treatment appointment?

Please tell us as soon as possible. Check your centre contact list for the number to call or go to www.bccancer.bc.ca/contact.

Can I ask for specific date or time for my appointment?

Because we care for many patients and deliver treatments that can be very complex, we are not able to offer specific dates and times for appointments.

Systemic therapy: Your appointments will be set for you and cannot be changed. We appreciate your understanding.

Radiation therapy: You'll receive details about scheduling at your radiation planning appointment.

Why was my appointment moved?

Sometimes we need to move appointments to make sure all patients are treated according to their treatment plan. We also often adjust treatment schedules to accommodate statutory holidays.

If we move your appointment, we will book it to a time that still falls within the guidelines of your treatment plan approved by your care team.

Who do I call if I have questions about my appointment?

Please refer to your regional cancer centre contact list or go to www.bccancer.bc.ca/contact.

