

Victoria Directory

For our main reception, call **250.519.5500** or toll free **1.800.670.3322**

Additional information can be found at: www.bccancer.bc.ca

Please call the Centre Monday to Friday, except for holidays. If our line is busy, you will be connected to voice mail. Please leave a message stating your name, your Personal Health Number (PHN)", and a brief description of your reason for calling, and we will return your call as soon as possible. Departmental hours vary.

Medical Concerns

Concerns	Number
HealthLink BC: For general health information and advice from a nurse, pharmacist or dietician	811
Provincial Nurse Line: To speak directly with an oncology trained nurse about cancer treatment, cancer symptoms, side effects or other cancer related issues anytime (i.e. 24/7).	1-833-818-6626 (ONCO)
BC Cancer Pharmacist: To speak to a pharmacist about your cancer drugs/therapy, questions about natural health supplements	250-519-5510
All other medical problems	Your family doctor or NP

Appointments

In order to address your concerns effectively, an appointment is required to see a physician or nurse. Please contact the following numbers for appointment information or changes.

Type of Appointment	Number
All doctors and nurse practitioner appointments	250-519-5707

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Support Service	Number
Library	250-519-5517
Nutrition and Speech Language Pathology	250-519-5770
Patient and Family Counseling	250-519-5525
Health Information Management (Health Records)	250-519-5589
Indigenous Patient Navigator	250-889-5145
Administration	Number
Mail: BC Cancer - Victoria, Administration Office, 2410 Lee Avenue, Victoria, BC V8R 6V5	250-519-5501 or 250-519-5502